

Terms and Conditions – Fispal Food Service 2023

Before finalizing your purchase, know the Terms and Conditions of ticket sale for the Fispal Food Service and Fispal Sorvetes 2023 events:

1- SUBJECT MATTER

- 1.1. The purchase will be subject to the availability of tickets and the approval of the operator of your credit card. The half-entry will be valid only for: elderly, students and solidarity action. We do not recommend that minors under 16 years old go to the fair because it is a business event, and minors will only be allowed to enter, provided they are accompanied by those responsible and upon signing a term at the entrance of the fair. The acquisition of the credential allows entry during the 4 days of the event.
- 1.2. The Fispal Food Service and Fispal Sorvetes events are exclusive to professionals in the sector (see branch of activities of the accreditation form) and a proof of performance in the market (business card, CNPJ card, among others) may be required to access the pavilion.

2 – TICKET PURCHASE AND CREDENTIAL PRINTING .

2.1. Amounts

2.1.1. FULL ENTRY: Each ticket purchased online will have the value of BRL 100.00 (one hundred Reais) for professionals in the food service sector (see branch of activity of the accreditation form) and BRL 250.00 (two hundred and fifty Reais) for visitors from other sectors. Each ticket will be entitled to a valid credential for use in the 4 days of the event.

2.1.2. HALF ENTRY: Each ticket purchased online will have the value of BRL 50.00 (fifty Reais) for professionals in the food service sector (see branch of activity of the accreditation form) and BRL 125.00 (one hundred and twenty-five Reais) for visitors from other sectors. Each ticket will be entitled to a valid credential for use in the 4 days of the event.

2.1.3. SOLIDARITY ACTION – DONATION 1 KG OF NON-PERISHABLE FOOD: Each ticket will have the value of BRL 50.00 (fifty Reais) for professionals in the food service sector (see branch of activity of the accreditation form) and BRL 125.00 (one hundred and twenty-five Reais) for visitors from other sectors. Each ticket will be entitled to a valid credential for use in the 4 days of the event.

2.1.4. EXHIBITOR'S GUEST – Professionals who receive the exhibitor's invitation by email will be exempt from payment and may finalize the accreditation at no cost. Each invitation will be entitled to a valid credential for use in the 4 days of the event.

2.2. After confirmation of purchase from your credit card company, the system will automatically enable your credential for printing.

2.3. **It is essential that you print your credential on A4 Paper**, preferably on a laser printer for better reading quality in access control.

2.4. The **credential is personal and non-transferable** and valid only upon joint presentation of a photo and recent identity document.

2.5. To enter the event, the client must present the CREDENTIAL PRINTED DIRECTLY AT THE ENTRANCES of the pavilion, considering that the Fispal Food Service will be held from 6/13/2023 to 6/15/2023 from 1:00 PM to 8:00 PM and 16/2020 from 1:00 PM to 7:00 PM, at Expo Center Norte, located at Rua José Bernardo Pinto, 333 - Vila Guilherme - São Paulo – SP.

2.6. In order to generate your event access credential, you consent that Informa Markets will collect your personal data and request that you present a document proving your identification.

2.7. Informa Markets respects the key rights of freedom, intimacy and privacy and ensures the correct processing of personal data collected, online or in person, at its event in the national territory.

2.8. By allowing the barcode of the credential to be read, you are consenting to your personal data being processed and shared by Informa Markets for legitimate purposes related to the promotion and support of its activities.

2.9. The event access credential is owned by Informa Markets and may be collected in case of misuse by the user.

2.10. The photographs and footage taken during the event may be used by Informa Markets to promote the sector and the event.

2.11. For all legal purposes admitted, you expressly authorize the use of your image and/or voice, free of charge and definitively, in any material, printed or virtual, in the national or international territory, by Informa Markets.

3 - WITHDRAWAL OF PURCHASE AND/OR CANCELLATION

3.1. In case of withdrawal of the customer, the refund of the ticket amount will be made, provided that this right is requested within 7 (seven) calendar days from the date of purchase, up to the limit of 48 (forty-eight) hours before the event.

3.2. The reversal of the ticket amount will only be made by sending an email from the buyer requesting the refund of the ticket amount to visitante.food@informa.com with the subject "Refund". The chargeback on the card invoice will follow the standards of each operator/issuing bank, and can be credited to the next or subsequent invoice, according to the invoice closing date.

3.3. In case of cancellation of the event by the Organization, the ticket amount will be returned.

3.4. If it is impossible for the buyer to attend the ticket, there will be no return of amounts, and the buyer is aware of the Terms and Conditions.

GENERAL CONDITIONS OF USE

4.1. Half Entry Rules

4.1.1. **THIRD AGE:** People over 60 who are professionals in the food service sector (see branch of activity of the accreditation form) can purchase their ticket with a 50% discount online or at the local ticket office of the fair. The benefit must be validated at the entrance of the event, upon presentation of the original identification document with photo, valid in national territory.

4.1.2. **5 to 11 YEARS:** We do not recommend the departure of children under 16 years old because it is a business event, but if the responsible person follows up on it and signs the term of responsibility, children between 5 and 11 years old can purchase their ticket with a 50% discount online. The benefit must be validated at the entrance of the event, upon presentation of the original identification document with photo, valid in national territory.

4.1.3. **STUDENTS:** Visitors who are regularly enrolled in a public or private educational institution, Elementary, Middle, Technical, Higher or Postgraduate level (Specialization, Master's and/or Doctorate) will be entitled to half entry. The student's visit will only be allowed if the accreditation is made by the Educational Institution, in the caravan model.

4.1.4. **SOLIDARITY ACTION – FOOD DONATION:** You will be entitled to 50% discount, any and all participants who purchase the solidarity ticket, and deliver 1kg of non-perishable food at the entrance of the event to validate the benefit. If the food is not delivered at the access to the event, the customer will be sent to the ticket office for payment of the remaining 50%, on the value of the purchased lot. Each 1kg of food only validates 1 ticket.

4.3. In order to protect the rights of customers and third parties, if there is an attempt or the effective misuse of the convenience services of online purchase of tickets, the owner of the event may indicate the customer's data to public authorities, credit protection services, among others, to start the appropriate legal and administrative procedures. Excluding the cases of unlawful acts mentioned above, the owner of the event undertakes not to disclose, assign, sell or transfer to third parties the personal data provided by the customer.

4.4. If any provision of these Terms and Conditions is considered null or void, it will not result in the total nullity of the Terms and Conditions, remaining in force in the other provisions, remaining the rights and obligations stipulated herein.

4.5. The jurisdiction of the District of São Paulo, State of São Paulo, is elected to resolve any doubts arising from the Terms and Conditions, excluding any other forum, however privileged it may be.

If you have any questions, please email: visitante.food@informa.com